



WARRANTY CERTIFICATE American Greenpower (USA) Inc.

EXTENDED LIMITED PRODUCT WARRANTY POLICY

Thank you for purchasing induction E-Bulb™ lighting products from American Greenpower (USA) Inc. (AGP). This warranty certifies the American Greenpower Induction Lighting Series (including all induction Lamps and Ballasts/Generators) shall be free from manufacturer defects in workmanship and materials which arise as a result of normal use of the products, and shall operate from the date of invoice for a period of up to **60 months**, subject to the Terms and Conditions specified below.

Warranty Exclusions:

All **Self-ballast Screw-in Series** E-Bulbs™ come with a **3 year manufacturer warranty** and are **excluded** from the 60 month warranty period.

Product warranty does not cover the costs of removing and reinstalling the product (including labor), or damage to the product caused by misuse, improper installation or customer modifications. Repairs or modifications to our Lamp and Ballast/Generator by any non-AGP authorized person, without obtaining AGP's approval, will invalidate this warranty.

System Components Replacement within Warranty Period:

If a Lamp or Ballast/Generator fails during the warranty period, and AGP E-Bulb™ Lamps and Ballasts/Generators were installed and operated as indicated in the Terms and Conditions specified in this Policy, AGP will provide a free replacement Lamp and/or Ballast/Generator within the warranty period.

Return of Defective Product:

To return a defective product, you must contact AGP to **obtain a Return Goods Authorization Number** (RGN). After contacting AGP and receiving a RGA Number, the customer shall return the product at the customer's expense to AGP within **two weeks** of receiving the RGA Number. Failure to follow this procedure shall render this warranty null and void.

Special Terms and Conditions for the Warranty:

The AGP E-Bulb™ Lighting Series of Lamps and Ballasts/Generators must be installed together as a system and operated under suitable environmental conditions and in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins and ANSI Specifications. AGP Lamps and Ballasts/Generators are specifically and technically designed to be installed together as a unit, and are not engineered to work with any other induction system. Purchasing and installing the Lamps and



Ballast/Generator separately, or installing an AGP Lamp or Ballast/Generator with a non-AGP induction system will render this warranty null and void. "Pioneering Sustainable Lighting Solutions"

This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including but not limited to: under/over voltage conditions, operating temperatures in excess of maximum rated temperatures, using the wrong lamp types, using incorrect voltages, and unnecessary switching of on-off cycles. AGP reserves the right to examine all failed Lamps and/or Ballasts/Generators and reserves the right to be the sole judge as to whether any Lamps and/or Ballasts/Generators are defective and covered under this warranty.

Replacement of Product; Limits of Liability:

THE FORGOING SHALL CONSTITUTE THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE AND EXCLUSIVE LIABILITY OF AGP. AGP LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPLACEMENT OF THE AGP PRODUCTS. IN NO EVENT SHALL AGP BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. AGP WILL NOT, UNDER ANY CIRCUMSTANCES, WHETHER AS A RESULT OF BREACH OF CONTRACT OR WARRANTY, TORT, OR OTHERWISE, BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS OR REVENUES OR ANY OTHER COSTS OR DAMAGES.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

WARRANTY DOES NOT COVER ANY DAMAGE AS A RESULT OF *FORCE MAJEURE*, OR OCCURRENCES FROM EXTRAORDINARY EVENTS OR CIRCUMSTANCES, SUCH AS WAR, STRIKE, RIOT, CRIME OR AN EVENT DESCRIBED BY "ACTS OF GOD" OR "NATURAL DISASTERS", SUCH AS FLOODINGS, EARTHQUAKES, VOLCANIC ERUPTIONS, TORNADOES, HURRICANES, LIGHTNING STRIKES OR HAIL STORMS.

Please Note: This Extended Limited Warranty Policy gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States. To the extent this Policy is inconsistent with local law, this Policy shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Policy may not apply to the customer.

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